



PIPELINES • ENGINEERING • EQUIPMENT HIRE

QUALITY POLICY

The directors and management of KT Pty Ltd are committed to operate every aspect of the business to those standards that offer the highest possible quality of service to all clients. This is supported by a progressive management style that encourages the quality culture throughout the Company.

To reinforce this commitment a Quality Management System, designed in accordance with the requirements of AS/NZS ISO 9001:2008, operates in all areas of the Company. Management is committed to the continuous improvement of the Quality Management System by establishing and reviewing quality objectives for all areas of the Company. This is to ensure that the Company operates effectively and efficiently and meets the needs of customers.

The objective of certification to AS/NZS ISO 9001:2008 is a minimum requirement for all areas of the Company as is the continued search for improvement. The effectiveness of the Quality Management System is monitored by planned audits, management reviews and effective corrective and preventive action.

In order to meet the goals of our Quality Policy we aim to:

- Create a competitive advantage for the whole operation
- Understand our markets and customer needs and expectations and continuously improve our service to facilitate growth
- Increase the level of customer satisfaction and reduce the number of customer complaints.
- Maintain a healthy constructive work environment that enables personnel to produce optimal output
- Identify and eliminate all forms of waste that do not bring value to the Company or the customer

All personnel have been made aware of the management commitment to this policy in particular, and quality in general and are responsible to demonstrate their own support to the system by continuous active participation.

This policy will be communicated to our customers, suppliers and subcontractors and is available to the public via the Company's website www.kt.com.au

Paul Goodhew
General Manager

23/03/09

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